

Appendix 1 - Consultation comments received and amendments made

1. The needs analysis is good but there seems to be a lack of correlation between this and service delivery and proposed outcomes for example around 77% of older people are home owners but I can see nothing about leasehold/private sector retirement housing or partnerships with the private sector to meet the needs of some of this group of people.
 - **All our services for homeowners and partnerships with the private sector are already covered in the Strategy.**
2. It would be useful to quantify the amount of specialist accommodation required e.g. extra care (sale and rent), sheltered and retirement housing.
 - **The Strategy states how much extra care is required based on Devon County Council's Extra Care Commissioning Strategy. With regards to sheltered housing and private sector retirement housing, research has not been carried to identify the level of need. There is an action for the Housing Enabling Team to work in partnership with Devon County Council and the planning department and produce a process for collecting evidence of need for various specialised housing. Such evidence will then be fed into planning policy and used as a basis for the production of specialised housing schemes.**
3. It would benefit from an Executive Summary bringing together the key findings and recommendations and actions.
 - **Executive Summary had not been completed when the Strategy went out for consultation**
4. Council Own Build - Is it wise to identify here that all Council Own Build units will be for over 55's or downsizing? Things do change, so it might be an intention, or a desire, but no-one knows whether the downsizing agenda will be completely successful.
 - **Wording modified to read: 'It is the intention that the developments will be designated for over 55s subject to demand / need, and will be used.....' It is a difficult situation as need may change during the time period it takes to design, procure and deliver the developments and it can be difficult to change the planning consent from over 55s to general needs. The Housing Enabling Team will discuss this matter with the planning department.**
5. Regional Context – You might want to include the South West Housing LIN report 'Putting Older People First in the South West - a regional housing market assessment' in this section as regional context?
 - **Report added**
6. The section on Housing and Health makes reference to Exeter Primary Care Trust. This organisation no longer exists and is now NHS Devon. Is the Social Health & Inclusion Partnership, the local Health Improvement Group led by Patsy Temple within Public Health? If it is, should you use the same

terminology as other documents? If it is not, do you need to mention the local Health Improvement Group?

- **Text amended accordingly. The local Health Improvement Group is already mentioned (SHIP).**
7. Personalisation. This section focuses heavily on the rough sleeper's individual budget pilot which adopts a different approach to our mainstream Older Persons services I think. In Older Persons services, individual budgets are a means of pulling together a number of public funding streams individuals might receive into one budget. Personal budget is, as you say, the social care element of an individual budget. An Individual Budget is not the same thing as a direct payment though – a direct payment is one way in which an individual might receive their funding, another is the virtual payment whereby the LA commissions the service on the individuals behalf, another way is the creation of an Individual Service Fund whereby the LA pays the chosen service provider the Individual Budget amount direct and the provider then enters into an agreement with the individual as to how they are going to deploy the Individual Service Fund in accordance with their wishes and meeting the agreement outcomes. You might want to make this section more relevant to Older Persons and less reliant on rough sleeper approach?
- **Section on rough sleepers reduced. Definition of various forms of budgets and payments amended.**
8. The Rapid Response service is not delivered by Devon Care & Repair.
- **Rapid Response Service replaced with Rapid Equipment and Minor Adaptation Service**
9. Housing Support - Area based grant "...no longer ring fenced". Might be worth explaining for those that do not understand what this means.
- **This text has been deleted**
10. Aids and Adaptations – You suggest a proposed action of estate staff screening for falls. It would be good if we could work jointly to see how this could join up with the health & social care community falls pathway.
- **Action amended**
11. Exeter City Council Housing Adaptations – Isn't this Debbie's (Occupational Therapist) post? I suspect that Adult Community Services might think that Debbie could possibly assist with this anyway? Perhaps there is now a need to review the joint Occupational Therapist post to best achieve new outcomes / priorities?
- **The Occupational Therapist's role is outlined in section 5.3.4 of the strategy. Due to her current workload, she would be unable to take on any additional work.**

12. Section 9.4 – I think you are describing enhanced sheltered housing here. Very Sheltered Housing is another term widely used to describe extra care housing (which Buller Court is not). I think we need to ensure we use consistent terminology.

- **Terminology amended.**

13. Exeter City Council Planning Service – Current Homes & Community Agency criteria is 12 (or 10 in rural) out of 20; proposed to increase to 14, but it isn't a requirement yet.

- **Text amended accordingly**

14. Involving older people in policy consultations – Exeter Senior Council is not mentioned?

- **This comment and the contact details for Exeter Senior Council have been forwarded to Forward Planning**

15. Wheelchair Accessible Housing in Exeter. If memory serves, the draft policy states that 5% of the affordable houses will be wheelchair suitable, not 5% of all housing, which is something I commented on in my response to them.

- **This is incorrect, the 5% applies to all properties**